

PREFERRED CUSTOMER MAINTENANCE PROGRAM



9883 N Government Way
 PO Box 3509
 Hayden, ID 83835
 (208) 772-7037
www.jbheating.com
info@jbheating.com

MAINTENANCE PROGRAM ADVANTAGES

- Peace of Mind
- Automatic, regular inspections of equipment
- Preferential Emergency Service scheduling
- Potential problems are identified before trouble and major expense occur.
- Straight time charges on after hours calls.
- Maintain Highest Efficiency
- Lower fuel bills
- 10% Discount on additional repairs
- 5% discount on options and equipment added to home.

AGREEMENT INCLUDES:

FURNACE / AIR HANDLER:

- Clean or Replace Filter (Excluding Media Filters)
- Clean and adjust automatic controls
- Clean flame sensor
- Check safety switches
- Check thermostats
- Check furnace operation
- Check blower belt wear, tension, and alignment
- Lubricate as needed
- Check supply voltage/amperage draw(electric)
- Check voltage/amp draw of motors
- Inspect burners
- Inspect blower housing
- Check and adjust gas pressures

HEAT PUMP:

- Check condenser coil
- Check for oil and refrigerant leaks
- Check blower belt wear, tension and alignment
- Check refrigerant level
- Check condensate drain
- Lubricate as needed
- Check defrost cycle and reversing valve operation
- Check voltage/amp draw of motors
- Inspect blower housing

COOLING:

- Check condenser coil
- Check for oil and refrigerant leaks
- Check blower belt wear, tension and alignment
- Check refrigerant level
- Check condensate drain
- Lubricate as needed
- Check voltage/amp draw of motors
- Inspect blower housing

FIREPLACE:

- Check blower
- Check pilot assembly
- Clean glass
- Adjust flame if necessary

CUSTOMER NAME			LOCATION OF EQUIPMENT		
ADDRESS					
CITY	ST	ZIP			
PHONE					
EMAIL					

TECHNICIAN NAME	CONTRACT DATE	CONTRACT #
-----------------	---------------	------------

SYSTEM	MAKE	MODEL #	TON	SERIAL NUMBER
#1				
#2				
#3				
#4				
TOTAL ANNUAL MAINTENANCE CONTRACT \$ ▶				

SPECIAL INSTRUCTIONS

TERMS & CONDITIONS

- Repair charges necessary to correct defects discovered by this preventative maintenance inspection will be the sole responsibility of the purchaser.
- The term of this agreement shall be automatically renewable, unless cancelled by either party with 30 days written notice.
- Emergency service after hours will be charted at straight time rates.
- Repair workmanship is guaranteed for 30 days from the date of repair
- The services outlined in this agreement will be performed during normal working hours. Repair service requested by customer will be provided during normal working hours at current flat rate pricing.
- Payment for maintenance inspection per this agreement will be PREPAID. Additional repair charges necessary to correct defects discovered by this inspection are C.O.D.
- During the term of the agreement, we will take all reasonable precautions to avoid injury to persons and damage to property while on the premises, but we shall not be liable for any special or consequential damages.
- We shall not be liable for losses or defect arising out of vandalism, fire, flood, wind, war, riots and acts of God. In such cases, the customer shall be charged for the parts and labor involved at the current price for such repairs. No such parts or labor shall be furnished, however, without the authorization from the customer.

We Agree To:

1. Inspect the equipment on a scheduled basis as shown, and during each inspection perform the applicable services per checklist to the left.
2. Instruct you in the operation of the equipment.
3. Give our service contract holders preference over all other service activity normally undertaken by JB Heating and Sheetmetal, Inc.

You Agree To:

1. Operate the equipment according to our instructions
2. Promptly notify us of any unusual operating conditions of the equipment.
3. Permit our personnel the use of your common building maintenance tools such as ladders, etc.
4. Permit only our service personnel and/or a service organization authorized by us to work on the equipment.

Preferred Customer Maintenance Program Pricing

\$95	Furnace Only *	\$190	Furnace and Air Conditioner *
\$145	Furnace and Heat Pump *	\$80	Fireplace or Humidifier

*add \$25 for Oil Furnace

PAYMENT TOTAL \$	AGREEMENT START DATE	AGREEMENT END DATE
CUSTOMER SIGNATURE		COMPANY AUTHORIZED SIGNATURE